

E.00000C-11-0328

ORIGINAL



0000130467

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99556

Date: 9/29/2011

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

Arizona Corporation Commission

DOCKETED

OCT 13 2011

Complaint By: First: Joan Last: Skaggs

Account Name: 866772286

Home:

Street:

Work:

City: Chino Valley

CBR:

State: AZ Zip: 86323

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

(*****Correspondence received through Commissioner Burns' office*****)

*****Docket No. E-00000C-11-0328*****

I want to opt out of the Smart meter (see attached):

Aug. 15, 2011

Whom it may concern:

I do not want a "Smart Meter or any activity monitoring device @ the above address. I do not want an electrical device inside the property that will record.

When they are operated causing invasion of my privacy.

It will transmit wireless signals which may be inter-cited by unauthorized And unknown parties.

Smart Metes are by definition surveillance devices which violate federal and State wire tapping.

Smart Meters data for unauthorized parties to determine mine or anyone else' medical condition.

I forbid, refuse and deny consent of any installation & on other monitoring ease dropping or surveillances devices on my property or my place of residence.

I have the right to keep my old meter.

This will have an impact on my Health condition, since I'm allergic to just about everything. I also have a very serious thyroid problem.

What is the evidence that his meter is safe? Where is the evidence?

Micro wave radiation sends the heart rate up and has cancer links.

Who Ok'd this?

We were never notified by mail or anything else. Please check into this matter.

Joan Skaggs

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2011 OCT 13 P 3:53

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Chino Valley, AZ 86323

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Commissioner Burns' office has spoken directly with customer.

9/29/11

Emailed to Phoenix office for docketing. FILE CLOSED.

Copied both Kelly Aceto and Connie Walczak.

End of Comments

Date Completed: 9/29/2011

Opinion No. 2011 - 99556

E.00000C-11-0328

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99226

Date: 9/19/2011

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

First:

Last:

Complaint By:

Julie

Junod

Account Name:

Julie Junod

Home

Street:

Work:

City:

Show Low

CBR:

State:

AZ Zip: 85901

is:

Utility Company:

Navopache Electric Cooperative, Inc.

Division:

Electric

Contact Name:

Contact Phone

Nature of Complaint:

(Docket No. E-00000C-11-0328)

Julie Junod

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Show Low Arizona 85901

September 7, 2011

VIA CERTIFIED MAIL Returned Receipt Requested
Receipt No. 7009-0080-0002-3634-0129

Navopache Electric Cooperative
1878 W. White Mountain Blvd.
Lakeside, AZ 85929

RE: NOTICE OF NO CONSENT TO TRESPASS AND SURVEILLANCE, NOTICE OF LIABILITY

Dear Navopache Electric Cooperative and all agents, officers, contractors and interested parties:

If you intend to install a "Smart Meter" or any activity monitoring device at the above address, you and all other parties are hereby denied consent for installation and use of all such devices on the above property for the referenced apartment. Installation and use of any activity monitoring devices is hereby refused and prohibited. Informed consent is legally required for installation or any surveillance device and any device that will collect and transmit private and personal data to undisclosed and unauthorized parties for undisclosed and unauthorized purposes. Authorization for sharing of personal and private information may only be given by the

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

subject of that information. That authorization is hereby denied and refused with regard to the above property and all its occupants. "Smart Meters" violate the law and cause endangerment to residents by the following factors:

1. They individually identify electrical devices inside the home and record when they are operated causing invasion of privacy.
2. They monitor household activity and occupancy in violation of rights and domestic security.
3. They transmit wireless signals which may be intercepted by unauthorized and unknown parties. Those signals can be used to monitor behavior and occupancy and they can be used by criminals to aid criminal activity against the occupants.
4. Data about occupant's daily habits and activities are collected, recorded and stored in permanent databases which are accessed by parties not authorized or invited to know and have that private data by those who's activities were recorded.
5. Those with access to the smart meter databases can review a permanent history of household activities complete with calendar and time-of-day metrics to gain a highly invasive and detailed view of the lives of occupants.
6. Those databases may be shared with , or fall into the hands of criminals, blackmailers, corrupt law enforcement, private hackers of wireless transmissions, power company employees, and other unidentified parties who may act against the interest of the occupants under metered surveillance.
7. "Smart Meters" are, by definition, surveillance devices which violate Federal and State wiretapping laws by recording databases of private and personal activities and behaviors without the consent knowledge of those people who are monitored.
8. It is possible for example, with analysis of certain "Smart Meter" data, for unauthorized and distant parties to determine medical condition, sexual activities, physical locations of persons within the home, vacancy patterns and personal information and habits of the occupants.
9. Your company has not adequately disclosed the particular recording and transmission capabilities of the smart meter, or the extent of the data that will be recorded, stored and shared, or the purposes to which the data will and will not be put.
10. Electromagnetic and Radio Frequency energy contamination from smart meters exceeds allowable safe and healthful limits for domestic environments as determined by the EPA and other scientific programs.

I forbid, refuse and deny consent of any installation and use of any monitoring, eavesdropping, and surveillance devices on my property, my place of residence and my place of occupancy. That applies to and includes "Smart Meters" and activity monitoring devices of any and all kinds. Any attempt to install any such device directed at me, other occupants, my property or residence will constitute trespass, stalking, wiretapping and unlawful surveillance and endangerment for health and safety, all prohibited and punishable by law through criminal and civil complains. All persons, government agencies and private organizations responsible for installing or operating monitoring devices directed at or recording my activities, which I have not specifically authorized in writing, will be fully liable for any violations, intrusions, harm or negative consequences caused or made possible by those devices whether those negative consequences are justified by "law" or not.

This is legal notice. After this delivery the liabilities listed above may not be denied or avoided by parties named and implied in this notice. Civil Servant immunities and protections do not apply to the installation of smart meters due to the criminal violations they represent.

Notice to principal is notice to agent and notice to agent is notice to principal. All rights reserved.

Signature

Julie A. Junod
NEC a/c # 6504403 - COOP/ELK RIDGE APT A-104

CC Elk Ridge Apartments, 1901 W. Deuce of Clubs, Show Low, AZ 85901
Arizona Corporation Commission, 1200 W. Washington St., Phoenix, AZ 85007
Paul Newman, Commissioner, ACC 1200 W. Washington St. Phoenix, AZ 85007

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UTILITY COMPLAINT FORM

Brenda Burns, Commissioner, ACC 1200 W. Washington St. Phoenix, AZ 85007
Gary Pierce, Commissioner, ACC 1200 W. Washington St. Phoenix, AZ 85007
Bob Stump, Commissioner, ACC 1200 W. Washington St. Phoenix, AZ 85007
Sandra D. Kennedy, Commissioner, ACC 1200 W. Washington St. Phoenix, AZ 85007

cc. only: Please go to <http://stopsmartmeters.org/> for further information.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/19

Emailed to Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 9/19/2011

Opinion No. 2011 - 99226

E-00000C-11-0328

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (520) 628-6555

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2011 - 99654

Date: 10/3/2011

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Complaint By: First: Sharon A. Last: Graham

Account Name: Sharon A. Graham

Home: (000) 000-0000

Street: 250 West Gina Marie Blvd.

Work:

City: Paulden

CBR:

State: AZ Zip: 86334

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

Docket No. E-00000C-11-0328

RE: NOTICE OF NO CONSENT TO TRESPASA AND/OR CONDUCT SURVEILLANCE; NOTICE OF LIABILITY

Dear Arizona Public Service (APS) and all agents, officers, employees, contractors and interested parties:

If you plan to install a "Smart Meter" or any similar activity-monitoring device at the above address, I hereby deny you and all other parties consent for installation and use of all such devices on the above properties. Installation and use of any activity-monitoring device is hereby refused and prohibited.

Under the protections in the 4th amendment to the Constitution of the United States of America, which is the supreme law of the land, informed consent is legally required for installation of any surveillance device and any device that will collect and transmit private and personal data to undisclosed and unauthorized parties for undisclosed and unauthorized purposes. The text of the 4th Amendment of the Constitution is cited immediately below:

The 4th Amendment to the Constitution:

The right of the people to be secure in their persons, houses, papers, and effects, against unreasonable searches and seizures, shall not be violated, and no Warrants shall issue, but upon probable cause, supported by oath or affirmation, and particularly describing the place to be searched, and the persons or things to be seized.

Authorization for sharing of personal and private information may only be given by the originator and subject of that information. Such authorization is hereby denied and refused with regard to the above property and its occupants.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

"Smart Meters" violate constitutional and state laws and cause endangerment to residents by the following factors:

1. They individually identify electrical devices inside the home and record when they are operated, causing invasion of privacy.
2. They monitor household activity and occupancy in violation of constitutional rights and domestic security. 3. They transmit wireless signals that may be intercepted by unauthorized and unknown parties. Those signals can be used to monitor behavior and occupancy and they can be used by criminals to aid criminal activity against the occupants.
4. Data about occupant's daily habits and activities are collected, recorded and stored, by these devices, in permanent databases which are accessed by parties not authorized or invited to know and share that private data by those whose activities were recorded.
5. Those with access to the smart meter databases can review a permanent history of household activities complete with calendar and time-of-day metrics to gain a highly invasive and detailed view of the lives of the occupants. This is a clear violation of the 4th Amendment of the Constitution of the United States of America.
6. Those data bases may be shared with, or fall into the hands of criminals, blackmailers, unauthorized law enforcement, private hackers of wireless transmissions, power company employees, and other unidentified parties who may act against the interests of the occupants under metered surveillance.
7. "Smart Meters" are, by definition, surveillance devices which violate Federal and State wiretapping laws by recording and storing databases of private and personal activities and behaviors without the consent or knowledge of those people who are monitored.
8. It is possible for example, with analysis of certain "Smart Meter" data, for unauthorized and distant parties to determine medical conditions, sexual activities, physical locations of persons within the home, vacancy patterns and personal information and habits of the occupants.
9. Your company has not adequately disclosed the particular recording and transmission capabilities of the smart meter, or the extent of the data that will be recorded, stored and shared, or the purposes to which the data will and will not be put.
10. Electromagnetic and Radio Frequency energy contamination from smart meters exceeds allowable safe and healthful limits for domestic environments, as determined by the EPA and other scientific entities.
11. The fact that APS's own website states that potential health impacts are "generally stated" and "no (non) conclusive" and that "no exposure standards have been developed by any regulatory body in Arizona or at the federal level"

(<http://www.aps.com/main/services/smartmeter.html>) (Technical Questions; item 3) leads me to elect to refuse having any form of "Smart Meter" installed on my property.

Therefore, I hereby forbid, refuse and deny consent (express or implied) of any installation and use of any monitoring, eavesdropping, and surveillance devices on my property, my place of residence and my place of occupancy. This applies to and includes "Smart Meters" and activity monitoring devices of any and all kinds.

You are hereby advised or otherwise given written, certified notice that any attempt to install any such device directed at me, other occupants, my property or residence will constitute trespass, stalking, wiretapping and unlawful surveillance and endangerment of health and safety, all unconstitutional and all prohibited and punishable by law through criminal and civil complaints.

All persons, government agencies and private organizations responsible for installing or operating monitoring devices directed at or recording my activities, which I have not specifically authorized in writing, will be fully liable for any violations, intrusions, harm or negative consequences caused or made possible by those devices whether those negative consequences are justified by "law" or not.

This is legal notice. After this delivery the liabilities listed above may not be denied or avoided by parties named and implied in this notice. Civil Servant immunities and protections do not apply to the installation of smart meters due to the criminal violations they represent.

Notice to principal is notice to agent and notice to agent is notice to principal. All rights reserved.

End of Complaint

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

10/03

Emailed to Phoenix for docketing.

FILE CLOSED.

End of Comments

Date Completed: 10/3/2011

Opinion No. 2011 - 99654
